

Revision “Tokaido and Sanyo Shinkansen Internet Reservation Service Membership Agreement”

Current	Revision
<p style="text-align: center;">(First part omitted)</p> <p>Article 20 Pre-sale Reservation Request Service</p> <ol style="list-style-type: none"> 1. With regard to a product of the Service, it is possible to apply for the purchase before the launch date set forth in the Regulations on Passenger Operations (hereinafter referred to as the “Launch Date”), for the period as separately determined by the Parties (hereinafter referred to as the “Pre-sale Reservation Request”); however, the Parties may, if they consider it necessary, suspend the Pre-sale Reservation Request. The number of the Pre-sale Reservation Requests for each Launch Date is limited. 2. If a Member has made the Pre-sale Reservation Request, the Parties shall give a notice of the receipt of the Pre-sale Reservation Request on the Reservation Site. 3. The purchase is deemed to have been applied for, with the details of the Pre-sale Reservation Request, at 10:00 am of the Launch Date of the train for which the Member made the Pre-sale Reservation Request, and the Parties shall carry out the procedure in sequence after 10:00 am of the Launch Date. The notice of the success or failure of the execution of a transport contract shall be displayed on the Reservation Site, or given by E-mail Transmission in accordance with Article 5. (Note) The Pre-sale Reservation Request does not guarantee the execution of a transport contract. 4. Notwithstanding the preceding paragraph, the Parties may give the notice of the success or failure of the execution of a transport contract to the Member from the Customer Center. 5. At the time when the notices of the preceding two paragraphs have been given, the transport contract under the Pre-sale Reservation Request shall be executed. If there is no notice given from the Parties during the day of the Launch Date, the Member shall call the Customer Center and follow the instructions thereof. 6. The Pre-sale Reservation Request may be cancelled before 10:00 am of the Launch Date of the train for which the Member made the Pre-sale Reservation Request, without fee, but not after that. <p style="text-align: center;">(The rest is omitted)</p>	<p style="text-align: center;">(First part omitted)</p> <p>Article 20 Pre-sale Reservation Request Service</p> <ol style="list-style-type: none"> 1. With regard to a product of the Service, it is possible to apply for the purchase before the launch date set forth in the Regulations on Passenger Operations (hereinafter referred to as the “Launch Date”), for the period as separately determined by the Parties (hereinafter referred to as the “Pre-sale Reservation Request”); however, the Parties may, if they consider it necessary, suspend the Pre-sale Reservation Request. The number of the Pre-sale Reservation Requests for each Launch Date <u>and train</u> is limited. 2. If a Member has made the Pre-sale Reservation Request, the Parties shall give a notice of the receipt of the Pre-sale Reservation Request on the Reservation Site. 3. The purchase is deemed to have been applied for, with the details of the Pre-sale Reservation Request, at 8:00 am of the Launch Date of the train for which the Member made the Pre-sale Reservation Request, and the Parties shall carry out the procedure in sequence after 8:00 am of the Launch Date. The notice of the success or failure of the execution of a transport contract shall be displayed on the Reservation Site, or given by E-mail Transmission in accordance with Article 5. (Note) The Pre-sale Reservation Request does not guarantee the execution of a transport contract. 4. Notwithstanding the preceding paragraph, the Parties may give the notice of the success or failure of the execution of a transport contract to the Member from the Customer Center. 5. At the time when the notices of the preceding two paragraphs have been given, the transport contract under the Pre-sale Reservation Request shall be executed. If there is no notice given from the Parties during the day of the Launch Date, the Member shall call the Customer Center and follow the instructions thereof. 6. The Pre-sale Reservation Request may be cancelled before 8:00 am of the Launch Date of the train for which the Member made the Pre-sale Reservation Request, without fee, but not after that. <p style="text-align: center;">(The rest is omitted)</p>

Revision Date: November 14, 2020